

Assessing Implementation



Care Transformation Model and Payment Transformation Model Sequencing

Are the care and payment models being rolled out simultaneously or sequentially?

- If sequential, which comes first? Is there a risk that one model gets entrenched before another is implemented, leaving little chance for one to impact the other?
 - Has the rollout sequence been communicated clearly to all key stakeholders within and across partner organizations?
- Are the implementation teams responsible for each model coordinated closely enough to avoid misalignment?
 - How often do they communicate and compare implementation strategies and experiences?

Care Transformation Model and Payment Transformation Model Sequencing

Is the initiative starting with a pilot, and is there a clear definition of what “success” looks like amongst key stakeholders before scaling?

- How was the scope of the pilot (e.g., sites or populations selected)?
 - Does it reflect the broader initiative context?
- What specific criteria or thresholds will trigger a decision to scale, adapt, or stop?
 - Which stakeholders have the authority to make those decisions?
 - When will they make those decisions?

Disruption Preparedness

Is the team prepared for unanticipated disruptions, such as leadership turnover, vendor changes, staffing disruptions, or the loss of a partner organization’s support?

- Are multiple senior leaders within and across organizations knowledgeable about and invested in the initiative, or is support concentrated in one or two people?
- Are there active champions at multiple levels within and across all partner organizations (versus just at the top level or only at some partner organizations)?
- Has the team used a scenario planning tool to anticipate likely disruptions and create potential response strategies?