

Partnering with Medicaid Members Workshop



Paige Clincy, BA, MBA
Program Coordinator
CountyCare Health Plan

Paige Clincy, BA, MBA is a Program Coordinator for CountyCare Health Plan, the Medicaid Managed Care Community Network of Cook County Health. In one of her roles, she serves as the Flexible Housing Pool Program Coordinator. As the Program Coordinator she provides system level coordination and infrastructure throughout the program. The Flexible Housing Pool is a partnership of Cook County Health, the City of Chicago, and several community-based housing organizations that connects individuals who have been homeless and frequent users of crisis systems (e.g. emergency rooms, shelters or jail) to supportive housing and necessary stabilization services. Paige has worked in social services and housing for almost 15 years. Her background includes the following: case management, member engagement, employment services, supportive housing, Mental Health Practitioner, Diabetes Prevention Program instructor, Courage to Quit Instructor (Chicago Tobacco Cessation Network) and DCFS. Ms. Clincy received a bachelor's degree at the University of Illinois at Chicago, and a master's degree from North Park University.

John Hunt

Lived Experience Advisory Committee (LEAC) Member

Mr. John Hunt has been part of the Lived Experience Advisory Committee for 1 year now. He joined when asked by a staff member if he would like to provide feedback and brainstorm around ideas of housing for current and future individuals in need. John stated he joined the LEAC because he wanted to be a part of any panel to help others get housing because it is rough out here. Mr. Hunt has had stable housing with the Flexible Housing Pool program for 2 years now. He stated, “I had no clue about homelessness, it was a shock to me; a culture shock that I had to grow to learn. All my family had passed on and we lost the family building. I went from Pacific Garden Mission to riding the train, to Olive Branch, friends’ couches etc. Until I was finally able to get housed with the Flexible Housing Pool. “



Stephanie Paneca-Navarro

Program Officer

Center for Health Care Strategies

Stephanie Paneca-Navarro, MSW, LSW, is a program officer at the Center for Health Care Strategies (CHCS). In this role, she supports CHCS projects related to population health and health equity, with a particular focus on building partnerships between Medicaid agencies and health and community stakeholders at the state, regional, and community levels.

Prior to joining CHCS, Stephanie served as a community health educator and an outreach specialist at Amerigroup where she was responsible for developing health education initiatives and

leading a team of community health workers. She also worked at the Central Jersey Family Health Consortium as a program coordinator in the community health program department. Throughout her career, she has dedicated herself to providing education, support, and resources to marginalized populations and advancing health equity.

Stephanie holds a master's degree in social work and a bachelor's degree in psychology, both from Rutgers University.

In her spare time, Stephanie enjoys cooking and spending time with family and friends, particularly her two children. She is moved by mountains, music, and nurturing relationships.